

# Chapter 10

## Outsourcing



## 10.1 Arrangements involving outsourcing

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*Firms* that outsource any service or activity relating to their *qualifying pensions dashboard services* should have particular regard to how they comply with ■ SYSC 8 and ■ SYSC 13, where relevant.

[**Note:** The FCA has issued non-Handbook guidance for firms on outsourcing to the 'cloud' and other third-party IT services. See <https://www.fca.org.uk/publication/finalised-guidance/fg16-5.pdf>.]