Chapter 5D

Overdraft repeat use



5D.1 **Purpose and application**

Purpose

- R 5D.1.1
- (1) In this chapter, "repeat use" refers to a pattern of overdraft use where the frequency and depth of use may result in high cumulative charges that are harmful to the *customer* or indicate that the customer is experiencing or at risk of financial difficulties.

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- (2) The expressions "arranged overdraft", "excluded account", "personal current account", "private bank" and "unarranged overdraft" have the same meaning as set out at ■ CONC 5C.
- 5D.1.2 G

The purpose of this chapter is to require firms to:

- (1) monitor customers' patterns of overdraft use;
- (2) identify customers with patterns of repeat use; and
- (3) take appropriate steps with the aim of changing such patterns of use.

Who and what?

- 5D.1.3 R
- (1) Subject to (2), this chapter applies to a firm with respect to consumer credit lending and connected activities in relation to arranged overdrafts and unarranged overdrafts associated with personal current accounts.
- (2) This chapter does not apply to:
 - (a) a firm if all personal current accounts provided or offered by the firm are excluded accounts;
 - (b) a firm in respect of any personal current account which may be used for a currency other than a currency of the *United Kingdom*;
 - (c) a private bank; or
 - (d) a credit union.

Where?

5D.1.4

This chapter applies to a *firm* with respect to activities carried on from an establishment maintained by it in the United Kingdom.