

REP018 Operational and Security Risk

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- 1** Are you submitting an operational and security risk report this quarter?
If you answer 'No', Questions 2 to 9 do not need to be completed.

- 2** Date Assessment of the operational and security risks was performed

- 3** Date Assessment of the adequacy of the mitigation measures and control mechanisms to mitigate Operational and Security risks was performed

- 4** Were any deficiencies identified in the assessment of adequacy of mitigation measures?

- 5** Summarise the deficiencies identified in question 4 (*up to 400 characters - full details should be included in the attached report*)

- 6** Date of last audit of security measures

- 7** Summary of issues identified in last audit of security measures (*up to 400 characters - full details should be included in the attached report*)

- 8** Summary of action taken to mitigate any issues identified in question 7 (*up to 400 characters - full details should be included in the attached report*)

- 9** Number of security related customer complaints to senior management during the reporting period.