

**Special Instructions**

If this is a notification that access has been denied, answer all questions except questions 2 and 6

If this is a notification that access has been restored please only answer questions 1, 2 and 6

**Type of notification**

1 Is this notification:  
 (i) an initial notification that access to a payment account has been denied under regulation 71(7) of the Payment Services Regulation 2017; or  
 (ii) a notification that the issues set out in a previous notification have been resolved such that access has been restored (in accordance with SUP 15.14.13 and SUP 15.14.14)?

**A**

Access denied Access restored
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2 If this is a notification that access has been restored, please provide the case ID provided when you submitted the relevant denial notification

**B**

[insert case ID from previous denial notification]
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**ASPSP submitting the notification**

3 Details of the ASPSP submitting the notification

**A**

Details of individual who can be contacted about this notification (title, name, telephone & email address)

**Information about the denial of access**

4 Details of the AISP/PISP that has been denied access

<b>A</b> Name	<b>B</b> The authorisation number of the AISP/PISP contained in the public register(s) of the home Member State (e.g. the FCA refers to this as the "Firm Reference Number")	<b>C</b> Name of the competent authority with which the AISP or PISP is registered or authorised

5 Denial of access

<b>A</b> On this occasion has access been denied to a single payment account or to all payment accounts or a category of payment accounts?	<b>B</b> Time and date at which access was denied	<b>C</b> What were the reasons for taking action? How did these relate to unauthorised or fraudulent access to the payment account?	<b>D</b> What was prevented? (select)
single payment all payment accounts category of payments accounts			Access to data Payment initiation
<b>E</b> Please provide a description of the circumstances that led to the denial of access		<b>F</b> Do you intend to immediately restore access?	
		Yes No Unknown	

6 Restoration of access

**A**

Where access has been restored, please provide details of how the issue was resolved: