

Dear [Insert name]

Sale of the CF Arch cru [insert fund name(s)] to you will be reviewed

- **We will review the way we sold the CF Arch cru [insert fund name(s)] to you to see if you are entitled to compensation.**
- **We will tell you the outcome of our review by [insert date]. You do not have to respond to this letter.**

The Financial Conduct Authority (FCA) has identified problems with advice to invest in the CF Arch cru investment and diversified funds.

We will review the way we sold the funds to you in line with the FCA requirements. *[We have contracted [Name of firm] to undertake this review on our behalf.]*

If our review finds you were mis-sold the funds you may be entitled to compensation. This will aim to put you in the position you would have been in had you received suitable advice and not been mis-sold the funds.

We will tell you the outcome of our review by *[insert date]*.

If you have any queries about our review call us on <phone number>. We are available between <times and days that phones answered>.

If you want to contact the FCA you can call its Consumer Helpline on 0800 111 6768 or email consumer.enquiries@fca.org.uk.

Yours sincerely,

<signature>

<name of adviser or customer service>